



Parent/Guardian Access to Camp Areas:

At SNA Summer Camp, the safety and focus of our campers are our top priorities.

To maintain a secure and well-supervised environment, **parents, guardians, siblings, and other visitors are not permitted to enter the gym or any designated camp areas during camp hours.**

If you need to reach your child or a staff member:

1. Please ring the buzzer at the entrance door, or call the camp or office phone to speak with a staff member.
2. A camp leader will bring your child to the entrance for pick-up or assist with any questions.

This policy helps ensure that all campers remain safe and that our staff can give their full attention to the children in their care.

Parent/Guardian Field Trip Policy:

During field trips and off-site excursions, **only registered campers and authorized SNA staff are permitted to travel with the group.**

Parents/guardians who choose to visit field trip locations independently must follow the following guidelines:

1. Do not approach or interrupt camp leaders while they are actively supervising campers.
2. Do not approach campers at anytime during the trip. Please contact the camp coordinator if you need to contact your child during the field trip.
3. If you have questions or concerns during a field trip, please contact the Camp Coordinator directly, rather than engaging staff who are supervising.

Drop-off and pick-up during a field trip are not permitted unless pre-approved by the Camp Coordinator.

Failure to follow these guidelines will result in a verbal warning to the parent/guardian. After one warning, the camper may be removed from camp for the remainder of the week.



These measures help ensure the safety of all campers. Thank you for your cooperation in helping us provide a safe and enjoyable experience for every camper.

If you need assistance or wish to discuss your child's needs during the day or on a field trip, please reach out to SNA staff:

SNA Office Phone: 519 - 249 - 1200

Camp Coordinator: jaime@silverheightsneighbourhood.com

Program Coordinator: programs@silverheightsneighbourhood.com